

RULES, TERMS AND CONDITIONS OF TRANSPORTATION

1- Zai Cargo Inc (the transporter) is not a public transport company and acceptance of products for transportation, with the following conditions. All and any business undertaken, including advice, information given or service provided, either free or not is transacted subject to the conditions in the future. Each condition shall be deemed to be incorporated, and be a condition of any agreement between the company and its customers.

2- Definitions. Under these conditions, the customer, the person or company that contracts with the Carrier and any other carrier who gives a consignment to the Carrier for transportation. Contract means the contract of transport between the customer and the carrier. Consignee means the person or company that the consignment is to be delivered. Lot means goods in bulk or contained in a package, package or container, as is the case, or any number of separate parcels, packages or containers sent at one time in one load by or for the client address to one direction.

3- Parties and Sub-Contracting. The Customer warrants that is the owner, or authorized by the owner of the goods to accept these conditions.

4- Performance of Services. Any business accepted by the Carrier may, in the opinion whatsoever of the Carrier shall comply with the carrier or its agents to make themselves part of all relevant services, or by the carrier or the use of freight trust others to perform part or all services. The Carrier may employ the services of any other carrier for the purposes of fulfilling the contract in whole or in part.

5- Dangerous goods. The Carrier will not accept or deal with any noxious, dangerous, hazardous, flammable or explosive goods or goods likely to cause any damage. If the client does not, however, offer these goods to the carrier or because of the Carrier to handle or deal with such property, shall be responsible for any and all loss or damage caused by or in connection with the products though, and should indemnify the Company against all penalties, claims, damages, costs and expenses arising in connection therewith and the goods may be destroyed or otherwise dealt with at the sole discretion of the Company or any other person under whose custody may be at the relevant time. A list of prohibited goods can be found on our website www.zaicargo.com.

6- Loading and unloading. When collection or delivery is not in the facilities of Carrier, the Carrier shall be under no obligation to provide plants, power, or paper, besides the transport driver for the loading or unloading. Any equipment or power required shall be at your own risk and cost of the client along with the losses, liabilities, damages, expenses, claims or actions suffered.

7- The Carrier may, if necessary, sign a document prepared by the Customer acknowledging receipt of the consignment note. Will not accept the correction or condition, quantity or weight of the consignment at the time of its receipt by the carrier.

8- The responsibility for the loss. The Carrier shall only be liable for loss or failure to deliver in terms of gross negligence by the company, its employees or agents. The loss limit is strictly limited to the insured value and not the content of the package.

9- Liability for Damages. The carrier is not liable for damage caused by: act of God, the consequences of war or insurrection, invasion, insurrection, requisition, or destruction by order of governmental authority, confiscation and / or seizure under legal process . Error, omission, inaccuracy, misrepresentation by the owner or the property of their servants or agents. insufficient packaging, poor or inadequate, weight, defect or natural deterioration of products, insufficient or improper labeling or against time. Riots, civil commotion, strike, lockout, general or partial stoppage of work by any cause.

10- Limitation of Liability. Except as otherwise provided in these conditions, the Carrier's liability is the secured value. The Carrier shall not be liable for any loss or damage.

11- Carrier compensation. The Customer shall indemnify the Carrier against all claims whatever, and for whom transport related.

12- Time limits for a claim. The carrier must be notified in writing of an impending claim within seven (7) days after delivery or scheduled delivery. The carrier must receive a claim form (available at www.zaicargo.com) from the client within twenty-eight (28) days of the loss. Carrier will not accept responsibility or entertain any claims unless all payments have been fully done and

the claim form has been submitted in a timely manner.

13- The impossibility of accomplish. The carrier's obligations to perform the contract will be relieved if unable to do so: client interference, fire, labor disputes, weather conditions, industrial dispute, local holidays, or Section 8 conditions and any other cause beyond the reasonable control of the Carrier.

14- Carrier Claims against third parties. The Carrier is not an airline in the Warsaw Convention 1929 and subsequent air car treaties and related legislation. The Client authorizes the bearer to act as your agent when you send documents or goods to a carrier for transportation forward and without prejudice to their general rights of subrogation under the terms described. The Carrier shall be entitled to compensation from any airline for loss, damage or expenses incurred on behalf of that client.

15- Governing Law. All agreements between the carrier and the customer shall be governed by the laws of New Jersey, and be within the exclusive jurisdiction of the courts of the State of New Jersey.

TERMS AND CONDITIONS FOR TRACKING

You can track your shipment on line at www.zaicargo.com . The information you get on our website is exclusive property of **ZAI CARGO INC.**

ZAI CARGO INC authorizes to use this tracking system only to track packages that have been processed by **ZAI CARGO INC** by you or for you, but not with any additional purpose.

Other Purposes, **ZAI CARGO INC** does not authorize to provide our clients information to other websites, or distribute, copy, save, use or gain profit with the sale of it without their permission or written allowance.

We completely forbid any other use or access or incorrect use of this tracking system and information on it.

TIME LIMIT FOR COMPLIANTS

All complaints to **ZAI CARGO INC** must be written between the next 8 days form the delivery. **ZAI CARGO INC** is not responsible of losses which are not written between the next 8 days from delivery.

When contents have not been declared a value for insurance, we will pay a maximum value of \$50.00 USD.

CLIENT RESPONSABILITIES

1. We will only transport your package with a statement or delivery note describing the contents. (We won't accept more than one package with a statement or delivery note).
2. Each user of **ZAI CARGO INC** must be responsible for appropriate packing for his/her package and that this one has the safety measurements that are adequate for a safe transportation. (**ZAI CARGO INC** is NOT responsible for delicate packages which are broken due to negligence when they were packed)
3. Each user of **ZAI CARGO INC** must declare what is being sent in their package. (**ZAI CARGO INC** WON'T be responsible for the contents that are revalued by customs officers or airport agencies and contents which were NOT declared by the sender).

WE CANNOT TRANSPORT

- Contents not declared on the customs form.
- Military toys.
- Military clothes or copies.
- Explosives or flammables.

- Pollutants.
- Jewelry or gems.
- Cash or Stock Certificates
- Spray or Aerosols.
- Glass objects. (In case of transportation it would be the client's responsibility).
- Commercial amounts (More than 6 units)
- Contents which price is more than \$2,000.00 USD or its equivalence in International currency.